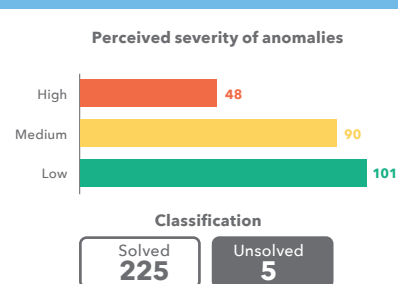


The Operational Daily Journal (DJ)

"Keep a journal and the journal will one day keep you"

Perceived severity of anomalies



Modular Service Plans

	PLAN A	PLAN B	PLAN C
Shift handovers	✓	✓	✓
Reporting system	✓	✓	✓
Dashboard	✓	✓	✓
Operational risk register	✓	✓	✓
Check list with embedded reports on ground operations	✓	✓	✓
Daily monitoring Data Analytics	✓	✓	✓
Project management for corrective actions	✓	✓	✓
Ground safety report	✓	✓	✓
Risk Assessment tool	✓	✓	✓
Prospective and retrospective Data Analytics	✓	✓	✓
Assets maintenance management	✓	✓	✓
Report/Data Analysis	✓	✓	✓
ISO31000 Compliance	✓	✓	✓

The application supports alignment with requirements from ICAO SMS Doc.9859/2013, ISO 31000, EASA 139/2014 and EASA 376/2014.

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Improving Performance » in everyday operations



Daily Journal – Real time performance at your fingertips

- Tosca platform is a web application to monitor performance data on flight and operations.
- It provides digital shift handovers and daily sign off checks for key operations, including ground handling.
- This delivers higher integration of task support and risk management capacity for people on the ground.
- It also allows task assignment and KPI monitoring for management.
- The data collected offers analytics and real-time auditing for airports, on human and technical performance metrics.

